

We Want to Hear from YOU!

- Does the process provide an appropriate collaborative framework for acquiring tools and services?
- Will the selection criteria help insure that we select high quality tools and services?
- What are the key points for intersecting with campus initiatives?
- What works now and what is still needed for the CDL Directory to function as a collaborative tool?
- What other mechanisms or incentives are needed for collaboration in developing tools and services?

Key Challenges

- Locate or Gain Access
 - Find information without knowing a specific resource
 - Find related resources; “more like that one”
 - Use reference techniques in online help to guide users to the “best” information resources
 - Map users’ terms to system terminology
 - Interject human help at the point of need
 - Provide means to visualize retrievals and navigate visually

Key Challenges

- Manipulate
 - Rank, group, filter, evaluate results (allow users more freedom to classify results in ways meaningful to them)
- Integrate
 - Dealing with multiple interfaces
 - Integrating resources using different classification schemes
 - Making print resources as appealing as digital
- Share

Key Challenges

- Customize
 - User profiling
 - Design your own interface
- Administrative
 - Develop and make clear relationships between campus and CDL systems
- Other
 - Value added services