

E-Resources Usage Statistics Frequently Asked Questions (FAQ)

Last modified on September 14, 2009

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1. What usage reports are available?

There are two reports: annual usage and monthly usage.

Monthly Usage Reports

Monthly COUNTER usage reports from 2006 to the present are available on [ScholarlyStats](#) for the ten individual UC campus library accounts and the two UC national laboratories accounts. A CDL system-wide account provides aggregated usage statistics.

Annual Usage Reports

CDL compiles annual UC system-wide and campus-by-campus aggregated usage statistics for Tier 1 and Tier 2 journals and databases by calendar year. Most of the usage data included in the following reports are [COUNTER](#) compliant.

There are three annual reports:

- E-journal article downloads,
- Database searches and sessions, and
- E-books section downloads.

2. What is the difference between annual and monthly usage reports?

The annual reports contain broader coverage of resources than does the ScholarlyStats reports. Some resources included here are not covered by the ScholarlyStats service at present. In addition, the aggregated annual reports represent a consortial view of all campus data with two years trends. These CDL reports are somewhat selective, however, and not every publisher or vendor provides usage statistics. CDL still monitors usage for newly licensed resources. Any suggestions for titles to be included on the resource list are welcome.

3. What is ScholarlyStats?

[ScholarlyStats](#) is a service licensed by CDL that provides a single point of access to standardized, consolidated usage statistics reports from many of the largest and most important journal publishers and databases providers. With timely access to consolidated usage statistics, UC libraries can analyze usage of electronic resources more easily and more effectively. Monthly COUNTER usage reports from 2006 to the present are available on ScholarlyStats for the ten individual UC campus library accounts and the two UC national laboratories accounts. A CDL system-wide account provides aggregated usage statistics.

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The current platforms that ScholarlyStats collects usage reports from on a monthly basis cover the major electronic resources licensed as Tier 1 and Tier 2. The reports are by month and also include year-to-date totals.

4. How do I access ScholarlyStats?

You must enter a [UC ScholarlyStats User login](#). [password-protected]

5. What platforms are included in ScholarlyStats?

ScholarlyStats includes the following platforms:

AAAS	Mary Ann Liebert
ACM Digital Library	Meta Press
American Chemical Society	Nature Publishing Group
American Meteorological Society	OCLC FirstSearch
BioOne	Oxford Journals Online
Blackwell Synergy	Ovid (Wolters Kluwer)
British Medical Journal	OvidSP
Cambridge Journals Online	Public Library of Science
CSA	Project MUSE
EBSCOhost	ProQuest
Elsevier ScienceDirect	Royal Society of Chemistry
Gale	SAGE
HighWire Press	Scitation
HW Wilson	Scitation - AIP
Institute of Electrical and Electronics Engineers	Scitation - ECS
Informaworld	Scitation - SPIE
IngentaConnect	SCOPUS
IOP	SilverPlatter (Wolters Kluwer)
Thomson Scientific	SpringerLink
JSTOR	Wiley InterScience

ScholarlyStats is continuing to expand their list of platforms.

6. What types of reports are available on ScholarlyStats?

There are three types of reports available on ScholarlyStats:

- Latest Reports,
- Archived Reports, and
- Source Reports.

Latest Reports provides a suite of reports for the most recent month. Archived Reports index all the previously released monthly reports. Source Reports provides access to the raw reports.

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The earliest reports UC has on ScholarlyStats date back to January 2006. Under both Latest Reports and Archived Reports sections, there are three types of reports available in CSV format, Excel format, or through Zip files:

- Consolidated reports,
- Dashboard Report, and a
- Zip file of all reports.

Consolidated Reports includes one COUNTER-compliant Journal report and three COUNTER-compliant database reports: Full-text Article Request by title; Searches and Sessions by Database; Turnaways; and Searches and sessions by platform.

Dashboard reports provide summary information based on the consolidated reports: top use journals by platform; low usage journals; top 50 journals across platforms, etc.

Zip files contain all the consolidated reports and dashboard reports in a single file.

7. Can ScholarlyStats communicate with my local ERM system?

Via the SUSHI protocol, ScholarlyStats can automatically deliver consolidated reports to another system. ScholarlyStats is a current integration partner with Innovative Interfaces (Electronic Resource Management System). UC campus library staff can contact Robert Karmelich (rkarmelich@us.swets.com) at ScholarlyStats to establish the SUSHI connection between ScholarlyStats and local ILL ERM system with no charge. At present, ScholarlyStats is only partnering with ILL ERM system, not Serials Solutions, Verde, or other ERM systems.

8. Why are some usage data missing?

Reasons for missing usage data include the following:

- Not all platforms/publishers are included in the ScholarlyStats service.
- Platforms/publishers may be late posting their usage reports for a variety of reasons and may not meet ScholarlyStats' monthly collection cycle deadline. ScholarlyStats generally collects usage statistics for a given month around the middle of the following month. For example, statistics for February are normally collected by April 20th. If the provider is late in posting usage reports, the reports will generally be available in the next monthly collection cycle.
- Once ScholarlyStats finishes the calendar year collection cycle, they generally do not re-collect or correct any data in the previous years' reports

The following lists missing or incorrect usage reports from the 2008 data collection cycle on the ScholarlyStats platform:

- Taylor & Francis was late posting their report last year. Therefore their usage reports are not included in 2008 report. However, the data is collected by CDL and it is included into the 2008 annual statistics reports posted on the [CDL e-resources usage statistics reports page](#).

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- Elsevier ScienceDirect usage downloads are overstated by about 13% for the months of August 2008 to December 2008 for UC libraries, which makes 2008 full year Elsevier usage statistics overstated by about 5%. The 2008 usage data for Elsevier is incorrect in ScholarlyStats now and it is corrected in the CDL annual usage statistics report.
- Wiley only loaded the full 2008 Blackwell usage for UC aggregated account. They haven't loaded the 2008 Jan-Jun usage data for Blackwell content for each individual campus account. It is expected to be fixed later this year and the full 2008 Blackwell usage data will be included into the 2008 annual statistics reports posted on the [CDL e-resources usage statistics reports page](#).

9. How do I get help with annual or ScholarlyStats reports?

For assistance with using any of these reports, please contact [Chan Li](#), CDL's Library Data Analyst.