

# UC-eLinks Liaison Charge

Last reviewed: 9/3/03

The UC-eLinks liaisons will be responsible for maintaining local licensed resources in their campus instance of SFX. There should be one liaison per campus but the CDL encourages every campus to have one or two backups for the liaison.

## Skills

Understanding of bibliographic data in order to gather the information need (title, ISSNs, coverage and provider) for individual e-journals the maintenance of the titles in the campus instance.

## Responsibilities

- Maintain locally licensed e-journal/e-book holdings in the campus instance of UC-eLinks as licenses are added, renewed or cancelled and individual title coverage changes.
- Test that the links for newly activated titles in UC-eLinks are working.
- Reply to UC-eLinks feedback forwarded to the campuses by CDL.
- Review the monthly SFX Knowledge Base update reports and make any modifications needed to the campus instance.

## CDL will provide support for the liaisons as follows

- Maintain the campus version of the UC-eLinks Knowledge Base using the monthly updates provided by ExLibris.
- Provide first line of support for UC-eLinks feedback reports.
- Provide troubleshooting of linking problems.
- Develop and modify target and source parsers as needed.
- Provide documentation such as background information, a trouble-shooting guide, etc.
- Provide additional training as needed by the campuses.
- Communicate enhancement requests to ExLibris.

## Communication & workload

listserv: link-l@ucop.edu

website: <http://www.cdlib.org/services/d2d/ucelinks/>

primary CDL contact: Margery Tibbetts

The workload will vary from campus to campus and depend upon the number of resources and/or amount of activity in licensing for new and/or changed resources.

## **Background**

Following the success of SFX for providing linking services among CDL-licensed resources, campus libraries expressed interest in using it for their locally licensed resources. CDL negotiated the license for adding campus versions (known as "instances") and worked with ExLibris on technical enhancements to present combined service menu to users.

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