

UC-eLinks Operations Team Charge

Last reviewed: December 13, 2013, UC-eLinks Operations Team

CDL's UC-eLinks Operations Team is part of the University of California Libraries Advisory Structure (UCLAS). All operations teams have the same overview: <http://libraries.universityofcalifornia.edu/groups/files/ot/docs/operations-team-overview.pdf>

The UC-eLinks Operations Team guides the implementation of services available through UC-eLinks (See the UC-eLinks website for a list of services: <http://www.cdlib.org/services/d2d/ucelinks/services.html>). UC-eLinks connects scholars directly with articles and ebooks by providing an easy way to move from an article or book citation to the actual publication. The current components of UC-eLinks include links to electronic fulltext, Request (resource sharing), and links to holdings in Melvyl and campus OPACs. Read more about UC-eLinks: <http://www.cdlib.org/services/d2d/ucelinks/>

Duties in addition to the UCLAS Operations Team overview:

1. Assesses the need for new tools to extend services, and initiates assessment evaluations to the campuses.
2. Identifies and assesses opportunities for extending services to new communities.
3. Plans and specifies for implementation of new services.
4. Ensures UC-eLinks integrates with various discovery tools, including Melvyl, article databases, and tools such as Electronic Resource Management Services (ERMS).
5. Manages user interfaces and works with designers as needed.
6. Creates specifications or guidelines for vendors on metadata requirements, presentation of UC-eLinks within the user interface, and functional requirements.
7. Identifies needs for usability testing and coordinates tests.
8. Determines the methods for obtaining evaluation and assessment measures.
9. Determines communications and promotional activities. Provides information for publicizing new developments in UC-eLinks and for identifying training needs. Communicates information and concerns to and from the campus libraries through the use of appropriate publications, listservs, and liaisons.

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