

Pre and Post Evaluation Session Questions
Recommender

Date: _____	Time: _____	Participant ID: _____	Observer: _____
M / F			
Academic Level: undergraduate student (Circle one: Frosh Soph Junior Senior)			
graduate student (Circle one: 1st 2nd 3rd 4th 5th) year			

Pre-evaluation Session Questions:

1. Have you ever searched for anything in an online system that provided recommendations of other items for you to look at? If so, can you provide some examples?
2. [If user didn't come up with an example]. A good example of a system that does this is Amazon. Have you ever used Amazon to find a book? [*If no, skip the rest*].

When you use Amazon, do you ever look at the books that are recommended based on customer purchases? Why or why not?

3. In your experience with online systems that recommend items to you:
 - can you usually figure out why the items are recommended? Explain.
 - do you ever buy any items that are recommended?
 - how have you felt about recommended items once you've been able to look at them?
4. Do you like getting recommendations? Why or why not?

In-Session Questions:

1. Are there any items that you are surprised are not on this list of recommendations?

Completion Questions

1. Did any of the tasks stand out as difficult or easy, confusing or clear?
2. Where do you most frequently get recommendations for books or articles to use in your studies? (Order from 1 to 6, with 1 as most frequent and 6 as least frequent).

___ Students in the same class or major

___ Friends

___ Teaching assistants

___ Faculty members

___ Amazon or other online systems (if other, please specify _____)

___ Other (please specify _____)

3. Evaluate the following sources in terms of how likely you are to get a book or article that source recommends. Order from 1 to 6, with 1 as most likely and 6 as least likely.

___ Students in the same class or major

___ Friends

___ Teaching assistants

___ Faculty members

___ Amazon or other online systems (if other, please specify _____)

___ Other (please specify _____)

4. If the online library catalog had a recommendation feature, what would you use it for?

___ Personal interests

___ Academic work

___ Finding information for friends or family

___ Other (please specify _____)

___ Would not use it

5. How useful do you think recommendations from an online library catalog would be for helping you with your academic work?

___ Very helpful

___ Somewhat helpful

___ Neutral

___ Somewhat unhelpful

___ Not helpful at all

6. How likely would you be to use a recommendation feature of an online library system in order to help you with your academic work?

___ Very likely

___ Somewhat likely

___ Neutral

___ Somewhat unlikely

___ Not likely at all

7. Is there anything you would like to tell the project team?